

# Anthony Quispe

## FullStack Software Engineer

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## PROFILE

As a software engineer I'm passionate about using my skills and experience in technology to help people by creating innovative and efficient solutions to real-world problems. From a young age, I have been fascinated by tinkering with technology, taking things apart, and figuring out how they work. Through my years of experience in various IT roles, I have built a strong skill set that has enabled me to transition into my current role as a software engineer. I am committed to using my technical knowledge to drive positive change in the world, leveraging my ability to understand complex issues and identify bottlenecks to develop impactful technology solutions that help people in tangible ways. My goal is to use my skills to develop cool things that will have a positive impact on society.

## SKILLS

Python, JavaScript, React, DOM HTML5, CSS, Node, Express, MySQL APIs, Web APIs, User Authentication, Heroku, GitHub, Jest, Agile Development, MS365 Admin Support, Azure Admin Support, Active Directory, Creating KBs, Five9 Admin Support, Citrix Admin Support, Cisco, Anyconnect, Azure

## EXPERIENCE

### Project and Process Manager | Conviva Care Center

APR 2022 - MAR 2023, Remote

- Expertise in overseeing onboarding process and scheduling meetings with different teams
- Responsible for end-to-end onboarding and offboarding of users, including creating accounts and providing system access
- Strong troubleshooting skills to quickly identify and resolve any issues during the onboarding process and ensure seamless experience.

### Help Desk Specialist | The Legacy Companies

OCT 2021 - APR 2022, Weston, FL

- Proficient in Office 365 administration, Azure and Server administration, and Citrix support.
- Skilled in managing corporate computing environments and providing Tier 1 through Tier 3 technical support.
- Experienced in monitoring system performance and delivering top-notch customer service to optimize user productivity and satisfaction.

### Application Support Specialist | Humana

AUG 2021 - OCT 2021, Remote

- Skilled IT professional experienced in Five9, MS365, and Salesforce administration
- Optimized business operations and enhanced user productivity through technical support and customer service
- Managed user accounts and profiles, ticketing systems, and generated reports for timely issue resolution.

## EDUCATION

### BrainStation | Diploma, Software Engineering

FEB 2023 - MAY 2023, Miami, FL

### Broward College | Bachelors in Computer Science

JAN 2016 - 2025, Davie, FL

## PROJECTS

### Swoosh

MAY 2023, BrainStation Capstone

Developed Swoosh, a pickup game/social media app, I designed and built a web-based platform that empowers users to quickly find local pickup games in real time. With Swoosh, users can filter games by sport, location, and time, rate other players based on their performance, and connect with other players to arrange games.

### FullStack Lead Developer

MAY 2023, UKG Industry Project

As a full-stack lead developer for a UKG project, I created a dashboard and chat system using OpenAI to help employees plan their paid time off and achieve personal goals, improving work-life balance. Collaborating with UX designers, I implemented a strategic solution that made a meaningful difference for the company and its workforce.

### Lead Backend Developer

MAR 2023, BrainStation Hackathon

Successfully led a team to a closely-won victory as the lead coder in a recent hackathon, showcasing exceptional technical acumen and strong leadership skills in delivering a responsive e-commerce website within the six-hour competition timeframe.